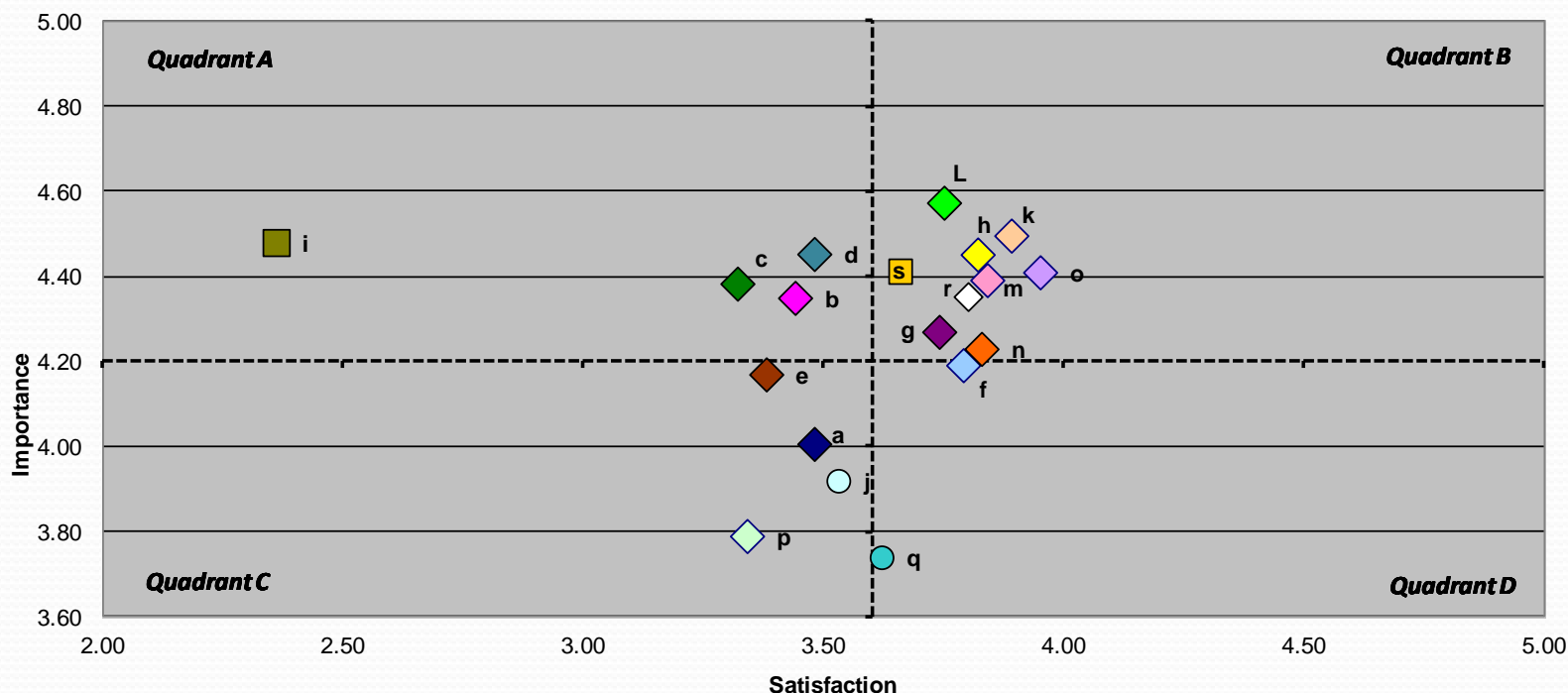


# Chart of the Month: Student Satisfaction Survey

## 2012 Student Satisfaction and Importance Grid

Mean Importance=4.2 and Mean Satisfaction=3.6



- |                              |                                     |                                   |
|------------------------------|-------------------------------------|-----------------------------------|
| a. All Svcs in one Location  | h. Accessibility/Location of Campus | o. Campus Safety                  |
| b. Enr and Reg Process       | i. Availability of Parking          | p. College rec, clubs, activities |
| c. Academic Advising         | j. Availability of Online Classes   | q. College Publications           |
| d. Fin Aid Advising          | k. Classroom Instruction            | r. College Website                |
| e. Career Planning and Fairs | L. Cost of Tuition                  | s. Helpfulness of Admin Staff     |
| f. Availability of Tutoring  | m. Access to Faculty                |                                   |
| g. Quality of Tutoring       | n. Library Services                 |                                   |