Chart of the Month: Student Satisfaction Survey

2012 Student Satisfaction and Importance Grid
Mean Importance=4.2 and Mean Satisfaction=3.6

Quadrant A
- a. All Svcs in one Location
- b. Enr and Reg Process
- c. Academic Advising
- d. Fin Aid Advising
- e. Career Planning and Fairs
- f. Availability of Tutoring
- g. Quality of Tutoring
- h. Accessibility/Location of Campus
- i. Availability of Parking
- j. Availability of Online Classes
- k. Classroom Instruction
- L. Cost of Tuition
- m. Access to Faculty
- n. Library Services

Quadrant B
- o. Campus Safety
- p. College rec, clubs, activities
- q. College Publications
- r. College Website
- s. Helpfulness of Admin Staff

Quadrant C

Quadrant D